

SHELTER

CHOSEN - Serve City (1)

- 622 East Avenue
Hamilton, Ohio 45011
513.737.8900
MON-FRI 9am-5pm, Photo ID required
- Shelter for single men and women
 - Provides 3 meals a day
 - Length of stay: 2 weeks to one month

Dove House - YWCA (2)

- 244 Dayton Street
Hamilton, Ohio 45011
513.856.9800
- Crisis line and 24-hour shelter for battered adults and their children
 - Support groups, court advocacy,
 - No transportation available

Hope House Rescue Mission (3)

- 34 South Main Street
Middletown, Ohio 45044
513.424.4673
- Christian housing for homeless men, women and families
 - 3 meals a day
 - 90 day limit
 - Job search encouraged during daytime

Mercy Franciscan at St. Raphael (4)

- 610 High Street
Hamilton, Ohio 45011
513.603.8200
MON 8:30am-4:30pm; TUES 12:30-4:30pm;
WED 11am-7pm (closed 3-3:30)
THURS 8:30am-4:30pm; FRI 12:30-4:30pm.
Closed for lunch daily 11:30-12:30pm
- Family Emergency Shelter for homeless families with at least one minor child for up to 90 days
 - Families work with caseworker

MEALS

Community Meal Center (5)

- 23 South Front Street
Hamilton, Ohio 45011
513.867.5411
- Friday 6pm - 7:30pm
 - Free community meal
 - All are welcome

Meals on Wheels - Butler County (6)

- LifeSpan - Elderly Services Program
1900 Fairgrove Avenue
Hamilton, Ohio 45011
513.868.9281
- Call MON-FRI 8am - 5pm to register
 - Available to Butler County Residents age 60 and over
 - Hot home delivered meals Monday thru Friday. Weekend meals are delivered frozen on Friday.

Meals on Wheels - Hamilton (9)

- Colonial Senior Services
100 Berkley Road
Hamilton, Ohio 45013
513.785.2039
- Call MON-FRI 9am - 2:30pm to register
 - Available to homebound individuals age 55 and older
 - Serving the Hamilton/Fairfield area
 - Mid-day meals delivered M-F. Regular and special diets available
 - Holiday and weekend meals are delivered frozen.

Mercy Franciscan at St. Raphael (4)

- 610 High Street
Hamilton, Ohio 45011
513.603.8200
- Sack lunches distributed MON-FRI 11:00am-3pm

New Life Baptist Mission (8)

- 415 Henry Street
Hamilton, Ohio 45011
513.896.9800
- Serving residents of Hamilton/Fairfield area
 - HOT LUNCH: MON-THURS 12 noon - 1:30pm.
 - Sack lunch on Saturday 10am-1:30pm

Salvation Army - Hamilton (7)

- 235 Ludlow Street
Hamilton, Ohio 45011
513.867.5411
- Meals served MON-FRI 12noon-1:30pm
 - Community welcome

FOOD PANTRY

Fairfield Food Pantry (10)

- 1085 Magie Avenue
Fairfield, Ohio 45014
513.829.9047
- Emergency Food -Serves Fairfield and Ross residents only
 - MON/TUES/THURS noon - 3 pm
 - Photo ID, referral, proof of total household income, utility or phone bill to establish residency required.

Family Services - Middletown (18)

- 1131 Central Avenue
Middletown, Ohio 45042
513.423.4637
- Serving Middletown residents
 - Food Pantry: MON & WED 9am-11:30am
 - Clothing Closet: MON & WED noon-2pm
 - Picture ID, proof of residence, birth dates of children and SS cards required.

Food Stamps: Supplemental Nutrition Assistance Program (SNAP)

- For Information: www.butlercountyohio.org/workplace or call the Call Center: 513.887.5600
- To Apply: Must apply in person at either location:
315 High Street; 8th floor, Hamilton, Ohio 1021 Central, Middletown, Ohio

Holding Hands/Pat's Pantry (11)

- 2355 Jacksonburg Road
Hamilton, Ohio 45011
513.868.3265
- Butler County Residents
 - MON 5pm- 7pm; SAT 10am-noon
 - Food pantry with some non-food items when available.
 - Delivery on Saturday available for the elderly and shut-ins
 - Photo ID required, one visit per family / individual per month

Lighthouse Food Pantry (12)

- 626 Ridgelawn Avenue
Hamilton, Ohio 45011
513.867.9463
- SAT 9:30am- 12:30pm
 - Second Monday every month from 6-8pm
 - Food and Clothing
 - May access pantry once a month

Mercy Franciscan at St. Raphael (4)

- 610 High Street
Hamilton, Ohio 45011
513.603.8200
- MON 10-3; TUES 12:30-3:30; WED 11-6 (closed 3-3:30); THURS 10-2; FRI 12:30-2:30 [closed daily for lunch 11:30-12:30]
 - Expanded evening hours coming in 2010

- Low-income Butler County Residents
- Program participants may access pantry once a month to help meet basic needs of household

New Life Baptist Mission (8)

- 415 Henry Street
Hamilton, Ohio 45011
513.896.9800
- By appointment only
 - Serving Middletown residents who have a referral from Family Services
 - Serving residents of Hamilton/Fairfield area
 - FOOD PANTRY: MON-THURS 10am - 12noon and 1:30pm - 3:30pm.

Open Door Food Pantry (13)

- 800 South Front Street
Hamilton, Ohio 45011
513.868.3276
- Serving residents of Butler County, with a referral or verification of address and proof of income
 - MON/TUES/WED 9am - 3pm and THURS 4:30pm - 6:30pm
 - Provides a three day supply of food and other services to families needing help on an emergency basis.
 - Furniture, clothing and small appliances if available; non-perishables also available.

Oxford Community Choice Pantry (16)

- 400 W. Withrow
Oxford, Ohio
513.523.3851
- MON and THURS 5pm-7pm; SAT 2pm-4pm
 - Serving residents of Talawanda School District; proof of residency and photo ID needed

Princeton Pike Church of God Pantry (14)

- 2470 Princeton Pike
Hamilton, Ohio 45011
513.867.1995
- Serving Butler County residents
 - TUES & FRI 8am - 10am
 - Must show ID and proof of residence

Reach Out Lakota (19)

- 6561 Station Road
West Chester, Ohio 45069
513.779.7515
- Serving residents of West Chester and Liberty Township
 - MON 5pm-7pm; WED 10am-noon; FRI 10am-11:30am

Salvation Army - Middletown (17)

- 1711 S. University Blvd
Middletown, Ohio 45042
513.423.9452
- Serving Middletown area (Trenton, Monroe etc)
 - MON-FRI 9am - 11am and 1pm - 3pm
 - Picture ID, proof of residence, SS cards for household required.

Yankee Road First Church of God Food Pantry (15)

- 3029 Yankee Road
Middletown, Ohio 45044
513.424.2292
- By appointment only
 - Serving Middletown residents who have a referral from Family Services

SENIOR PROGRAMS

LifeSpan - Butler County Elderly Services Program (6)

- 1900 Fairgrove Avenue, Suite B
Hamilton, Ohio 45011
513.868.9281
- MON-FRI 8am – 4:30pm
 - Serving Butler County residents age 60 and older
 - Helping the elderly to remain in their homes.

Middletown Senior Center (21)

- 3907 Central Ave
Middletown, Ohio 45044
513.423.1734
- MON 8:30am – 4:30pm; TUES/WED/THURS 8:30am-7pm; FRI 8:30-2:30pm
 - Serving adults aged 50 and older.
 - Social activities, transportation, outreach, meals, in home care.

Oxford Senior Center (22)

- 922 Tollgate
Oxford, Ohio 45056
513.523.8100
- MON-FRI 8:30am -4:30pm
 - Serving adults aged 55 and older
 - Transportation via the Help Van
 - Meals served at Center and home delivered.
 - Recreational activities and classes, health clinics and classes, educational programs, ESP case manager, volunteer opportunities.

Partners in Prime (20)

- 140 Ross Avenue
Hamilton, Ohio 45013
513.867.1998
- Hamilton site: MON-FRI 9am – 5pm
 - Fairfield site: MON-FRI 10am – 3pm 536 Patterson Boulevard
 - West Chester site: MON-FRI 10am – 3pm 9090 Cox Road
 - Serving older adults in Hamilton, Fairfield, West Chester and Liberty Township
 - Information and referral, home delivered meals, nutritional counseling, medical equipment lending services, health and wellness programs, social events, educational support, transportation (call 2 weeks ahead), independent living.

HEALTH SERVICES

Adult Protective Services

- 800.582.4267 or 513.887.4081 to make a report 24/7
- Investigation, intervention and referrals for suspected cases of abuse, neglect and exploitation of adults age 60 and older.
 - In case of emergency, call 9-1-1

Butler County Immunization Clinics (23)

- 301 South Third Street
Hamilton, Ohio 45012
513.887.5253
- Adult and Child Immunizations
 - ADULTS: MON/WED 9am-11am
MUST HAVE APPOINTMENT
 - CHILDREN: MON/WED Walk-In Clinic 1-3pm
 - Additional Child Walk-In Days:
1st THURS 9-11am;
2nd FRI 9-11am;
3rd FRI 11-1pm at Oxford Fire Department
 - Bring current immunization record
 - \$5 per shot

Children's Services – Butler County (26)

- 300 North Fair Avenue
Hamilton, Ohio 45011
513.887.4055
- MON-FRI 7:30am – 5 pm
 - County agency that investigates all reports of child abuse or neglect and provides ongoing services to families in need – voluntary or court ordered.
- 24hr hotline: 513.868.0888
513.217.2500
Middletown Toll free 800-325-2685

CHIP (Children's Health Insurance Program) (30)

- 315 High Street, 8th floor
Hamilton, Ohio 45011
513.887.4000
- MON-FRI 7am-4pm
 - Health Insurance program for Butler County youth through age 19.

Ernest J. Bever Community Health Center (24)

- 210 S. Second Street
Hamilton, Ohio 45011
513.892.1888
- CALL FOR APPOINTMENT
 - MON/THURS 8:30am - 7pm; TUES/WED/FRI 8:30am - 5pm
 - Health Care for the entire family
 - Accepts Medicare, Medicaid, sliding fee scale, Care Source

Every Child Succeeds

- Cincinnati Children's Hospital
3333 Burnet Ave
Cincinnati, Ohio 45229
513.636.2830
- MON-FRI 8:30am-5pm
 - Offers home visits, parent aid bags, parenting support, community resources.
 - Special services for 1st time at-risk single or low-income mothers.

FamilyWize

- www.FamilyWize.org
Butler County United Way
323 N. Third Street
Hamilton, Ohio 45011
513.863.0800
- Free FamilyWize prescription drug discount card for people with no insurance and for medicine not covered by an insurance plan or Medicare.
 - Card provided as a community service by Butler County United Way and the FamilyWize Partnership.
 - No personal information is collected.
 - The card and a list of participating pharmacies can be obtained by visiting the Butler County United Way office or going online to www.FamilyWize.org to print a card.

Fernside Center for Grieving Kids

- 4380 Malsbary Road, Suite 300
Cincinnati, Ohio 45242
513.745.0111
- Please call for satellite meeting locations
 - MON-FRI 9am-5pm; meetings 6:30-8pm
 - Programs for children age 3-18 who are grieving a death. Special groups for suicide survivors. Provide services to children and their parents or caretakers.

Health Department – Hamilton (28)

- 345 High Street
Suite 330
Hamilton, Ohio 45011
513.785.7080
- MON-FRI 8:30am-5pm
 - Public Health Nursing Services
 - Childhood immunization programs
 - Birth/Death certificates.
 - Serving residents of the City of Hamilton www.hamilton-city.org

Health Department – Middletown (29)

- 1 Donham Plaza
Middletown, Ohio 45042
513.425.1818
- MON-FRI 8am-5pm
 - Serving residents of the City of Middletown
 - Handles health, sanitation throughout city.
 - Flu shots.

Produced by



Butler County United Way

With a generous sponsorship:



In Partnership With



Supports the Entrepreneur Learning Program

Help Me Grow (27)

- 1910 Fairgrove Ave
Hamilton, Ohio
513.785.6850 or 800.341.3025
- MON-FRI 8am-4pm
 - Free, family centered services to pregnant women, babies to age 3.

Medical Outreach Services Dept. Mercy Franciscan at St. Raphael (4)

- 610 High Street
Hamilton, Ohio 45011
513.603.8200
- MON 12:30-4:30pm; WED 11am-7pm (closed 3-3:30pm); THURS 12:30-4pm; FRI 12:30-4pm
 - Morning appointments may be available upon request.
 - Serving low-income residents of Butler County under supervision of a masters level RN.
 - Services include Prescription Assistance, Healthcare for the Homeless, health screenings, vision screenings and access to health care, health education, assistance for victims of breast cancer, and limited assistance with medical supplies.

Partnership for Prescription Assistance

- 877.794.6446
- MON-FRI 11am-8pm
 - Serving all US residents who meet eligibility requirements. Call for assistance and eligibility.
 - Clients should have prescriptions in front of them when they call.
 - Website: www.pparx.org

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BUTLER COUNTY RESIDENT'S
POCKET RESOURCE GUIDE

GIVE. ADVOCATE. VOLUNTEER.
LIVE UNITED™

HOSPITALS

Atrium Medical Center (33)

One Medical Center Lane
Middletown, Ohio 45005
513.424.2111
• ER and trauma center

Butler County Medical Center (37)

3125 Hamilton-Mason Road
Hamilton, OH 45011
513.894.8888
• 6am -6pm
• Services: Outpatient Surgical hospital
• NO Emergency Room.

Cincinnati Children's – Liberty Campus (36)

7777 Yankee Road
Liberty Township, Ohio 45044
513.803.9600
• 24 hours a day
• Serving children ages: 19 and under

Fort Hamilton Hospital (31)

630 Eaton Ave
Hamilton, Ohio 45013
513.867.2000
• 24 hours a day – specific service center hours may vary
• Visiting hours: 8am – 8pm

McCullough-Hyde Hospital (32)

110 N. Poplar St
Oxford, Ohio 45056
513.523.2111
• Various outpatient and therapy sites in Butler County, ER, outpatient, same day surgery, clinics.

Mercy Hospital Fairfield (34)

3000 Mack Road
Fairfield, Ohio 45014
513.870.7000
• 24 hours a day

West Chester Medical Center (35)

7700 University Drive
West Chester, Ohio 45069
513.298.3000
• 24 hours a day
• Visiting regulations: no children under 14; visitor must not show any signs of illness, up to discretion of patient/nurse

EMPLOYMENT

Workforce One - Job Center (38)

4631 Dixie Hwy (Rt 4)
Fairfield Crossing Shopping Center
Fairfield, Ohio 45014
513.785.6500
• MON-FRI 8am-5pm
• "One Stop" career center housing agencies and organizations which help jobseekers with all aspects of job search
• Career counseling, resume & job application assistance, veteran assistance.
• Resource Room with computer internet access, copier, phones, onsite employers, computer lab, adult basic literacy ed classes.

TRANSPORTATION

ARK (39)

536 Patterson Blvd
Fairfield, Ohio 45014
513.867.9195
• MON-FRI 7:30am-4pm
• A Partners in Prime program that provides transportation services for elderly, disabled residents of Butler County (except Oxford and Middletown).
• NOT for emergency transportation.
• Transportation also provided for those under 60 who are totally blind and in a wheelchair.
• Call as far in advance as possible, 2 weeks preferred.

Butler County Regional Transit Authority (41)

3045 Moser Court
Hamilton, Ohio 45011
513.785.5237
• General Public Transportation Services including wheelchair accessible services:
• Park-and-Ride

- Park-and-Ride
- Shopping Shuttles
- Medical Shuttle
- Middletown-Hamilton Shuttle
- Group Shuttles
- On-Demand, Curb-to-Curb Services and Contracted Services.
- Call for detailed information on any of these offerings.

Colonial Senior Services- Hamilton (40)

520 Eaton Ave
Hamilton, Ohio 45013
513.844.1196
• MON-FRI 7:30am-4:30pm • Providing transportation to older or disabled adults living in the Hamilton area.
• Serving Hamilton, Fairfield and Oxford residents 55 years and older.
• Transportation to doctor visits, treatment or therapy, errands, shopping, group outings, airport.
• Call for fees.

EDUCATION & AFTERSCHOOL

Booker T Washington (45)

1140 S. Front Street
Hamilton, Ohio 45011
513.785.2451
• Provides educational, recreational and social services to support the needs of children, youth, adults and seniors in the 2nd and 4th Wards.

Boys & Girls Club (46)

958 East Ave
Hamilton, Ohio 45011
513.893.0071

2020 Grand Blvd
Hamilton, Ohio 45011
513.895.1749

• Comprehensive youth development program fulfilling educational enhancements, sport skills development, citizenship, character development and the creative arts.

Butler County Head Start (27)

1910 Fairgrove Avenue, Suite B
Hamilton, Ohio 45012
513.887.3716
• MON-FRI 8am-4:30pm
• Serving children 3-5 years that meet income guidelines
• Educational programs for preschoolers, aids in early detection of health problems, provides parent education.

- Parent/family support services, education and referrals for medical specialists or welfare help.

Hamilton Living Water Ministries (43)

734 Sycamore Street
Hamilton, Ohio 45011
513.894.9892
• An afterschool center for teens and elementary students during the school year.

Great Miami Valley YMCA (44)

Hamilton Central YMCA – Youth Department
105 N. Second Street
Hamilton, Ohio 45011
513.887.0001
• Recreational and guidance programs for boys & girls age 7-15;
• Outreach and afterschool tutoring with local school systems;
• Teen Center and leadership program.

LEGAL & FINANCIAL

Legal Aid Society (48)

10 Journal Square
Hamilton, Ohio 45011
513.241.9400
800.582.2682
• Source of legal representation, information, advice and referral for people in need of legal help.
• Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties are eligible for Legal Aid services.
• Legal Aid will arrange for services in any language.

LifeSpan (6)

1900 Fairgrove Avenue
Hamilton, Ohio 45011
513.868.9220
• MON/TUES/WED 8am-5pm; THURS 8am-8pm
• Offering Senior programs, credit & housing counseling, foreclosure prevention, outpatient behavioral health services, guardianship program.

SELF (47)

1790 S. Erie Boulevard
Hamilton, Ohio 45012
513.868.9300 (Hamilton)
888.432.7022 (Middletown-toll free)
• MON-FRI 8:30am-5pm
• Butler County's community action agency offers employment, education and homeless services to participants to help break the barriers of poverty and enable greater self-sufficiency.



OHIO Benefit Bank

Ohio Benefit Bank is a program that allows financially struggling Ohioans to prepare & file state income tax returns as well as sign up for other services for which they may be eligible (i.e. Food Stamps, Medicaid, child care subsidies, etc.) with the assistance of a program coordinator at designated locations throughout the county.

HAMILTON

- Butler County Head Start
Open to the public. By appointment only.
- Supports to Encourage Low-income Families (SELF)
Open to Public. By appointment only.

FAIRFIELD

- Share Harvest Foodbank
Open to Public. By appointment only.

OXFORD

- Holy Trinity & Oxford Family Resource Center
Open to the public. By appointment only.
- Oxford Senior Center
Open to seniors served at Center.

WEST CHESTER

- Reach Out Lakota
Serving the residents of West Chester/Liberty, Lakota School area.
By appointment only.

**Interested persons MUST call
Butler County 2-1-1 for a referral.**

RENT & UTILITIES

Family Resource Center (49)

5445 College Corner Pike
Oxford, Ohio
513.523.5859
• MON-FRI 9am-1pm; Mon/Thurs reopens 4pm-7pm
• Serving residents in the Talawanda School District.
• Learning Center to study for GED, Empower 1 Program (through SELF); Emergency Assistance, rent, utilities, transportation, prescription medications. Thrift store clothes, household items.

HEAP – Heating and Energy Assistance Program (47)

S.E.L.F. (Support to Encourage Low-Income Families)
1790 S. Erie Boulevard
Hamilton, Ohio 45012
513.868.9300 (Hamilton)
888.432.7022 (Middletown-toll free)
• MON-FRI 8:30am-5pm
• Serving Butler County Residents meeting income eligibility requirements
• Utility assistance program available November 1st through March 31st. Administered through SELF.

- Summer HEAP – runs July 1 – August 31, air conditioners available to those who have a medical need and a doctor's statement.
- PIPP (Percentage of Income Payment Plan) Program is a Duke Energy program and is based on 15% of monthly income directed toward utility bill. If a person qualifies for HEAP, they may also qualify for the PIPP Program.

INFORMATION & REFERRAL



BUTLER COUNTY 211

Butler County 2-1-1, is a 24 hour information and referral service for social services in Butler County.
• Dial 211 from any landline phone



Butler County United Way (50)

323 N. Third Street
Hamilton, Ohio 45011
513.863.0800
www.bc-unitedway.org

United Way's work is focused on helping children become successful adults and residents to be self-sufficient. Connecting resources to important community needs is the business.

United Way of Greater Cincinnati - Middletown Area (51)

300 North Main Street
Middletown, Ohio 45042
513.705.1160
www.uwgc.org

United Way of Oxford, Ohio and Vicinity (52)

P.O. Box 262
Oxford, Ohio 45056
513.523.0991
www.uwoxford.org

GIVE. ADVOCATE. VOLUNTEER.

